

# Newsletter

## Welcome to the 1<sup>st</sup> Newsletter of 2016

We are almost at the end of the 1<sup>st</sup> quarter of 2016 and hope that all residents enjoyed their break and had a good start to the 2016 year. It is time for us to share some news and communicate some important requests to the residents.

### Security Breach

There was a security breach that took place on 3 March 2016. The issue was dealt with in detail in the letter dated 9 March 2016. On the same night security was breached at both Pavillions and The Hills. In one instance a cell phone and laptop were stolen and in the other case the intruder left empty handed. In both cases the alarms were not armed.

Residents have spotted both intruders walking on the outside of the perimeter fence, but did not inform Security. A subsequent survey with 7 residences indicated that in 6 cases the alarms and fences were not armed, and that doors and windows were left open regularly.

### ***Security is the concern of all residents.***

All residents are requested to be vigilant and to make sure that:

- alarms and electric fences are armed;
- windows and doors are closed and locked;
- suspicious activity is reported immediately to the security supervisor at **076 801 6418**. Arthur is on duty during the day and Tiyane does the night shift.

The BoD is investigating the incident in depth and is updating standard operating procedures.

In the interim, more guards have been deployed and more and intermittent patrols with thermal cameras and dogs are taking place, whilst the erection of the outer electric fence is being designed and costed before the final decision for implementation is taken.

If the letter has not been received, please send an email to request it to [wocomms100@gmail.com](mailto:wocomms100@gmail.com).

### Tailgating

Tailgating is a serious issue that needs the attention of all WB residents' attention. Tailgating is a way of entering any secure estate with intentions that might be criminal. A few incidents of tailgating with criminal consequences have been reported recently in Pretoria. The letter that was sent out at the beginning of February dealt with the issue in detail. If you have not received the letter and would like to receive it please send an e-mail to [wocomms100@gmail.com](mailto:wocomms100@gmail.com).

The BoD urges residents to be vigilant when going through the gates and to report any incidents of tailgating to security supervisor at **076 801 6418**. Also please send an e-mail to the Estate Manager, Marnus Sonnenberg at [securitywaterkloofb@gmail.com](mailto:securitywaterkloofb@gmail.com).

Please do not drive to your residence if you suspect you are being followed by the vehicle that tailgated; drive back to the gate immediately. **Safety is every resident's concern.**

### ***Feedback on the tailgating incident of 27 January 2016***

Tailgating was carried out by a delivery van from Patio Warehouse. The BoD took this incident seriously and Patio Warehouse was contacted telephonically and the Manager Mr Lawrence Pillay was informed of the incident. It was followed up with an email which contained a photo and time of the incident. The incident is being investigated by Patio Warehouse.



### **Water Restrictions**

Water restrictions are still in force.

The restrictions stipulate that:

- no hoses are used between 6h00 and 18h00 daily;*
- no cars are washed using hoses;*
- no pools to be filled up.*

It has been noticed that the restrictions are not being upheld in some cases. We urge every resident to please ensure that the restrictions are upheld and that all workers are informed and adhere to the restrictions. Let's cooperate and use water sparingly – this may be our drinking water in the future.

### **Project Hope Grass**

Support for the project was terminated by the BoD since it became clear that the depot would not accept grass cutting older than 1 day and also since some residents used the bags provided as general waste bags with the expectation that the Estate Manager and his team should dispose of it.

Any resident who wants to keep on supporting the initiative is welcome to drop grass cuttings at the collection point at 153 Gemini Street, Waterkloof. A letter has been sent to all residents by email, in case you did not receive it, can be requested by email at [wbcemms100@gmail.com](mailto:wbcemms100@gmail.com).

### **Waterkloof Boulevard Website**

Please regard the WB website as a tool for more effective information sharing and visit it at <http://www.waterkloofboulevard.com/>. Residents are encouraged to use the bulletin board to share information. Please send the information you would like to share to [wbcemms100@gmail.com](mailto:wbcemms100@gmail.com) for sign off by the BoD comms team who will forward it to the website manager to be added to the Web page.

### **WB Rules and Regulations**

The revised rules and regulations for the WB HOA have been finalised and have become effective from 1 March 2016. Residents are encouraged to familiarise themselves with the content which is available on the website.

### **WB Aesthetics**

The BoD has recently sent out letters to owners where aesthetics do not comply with the rules and regulations of WB. All owners are kindly requested to cooperate in

order to keep the aesthetics attractive and well maintained and in line with the standards and rules of the Estate. Let's keep Waterkloof Boulevard a very sought after Estate.

### **WB Fibre Backbone Sub-Committee**

The sub-committee would like to report that proposals have been received from potential service providers. The shortlisted service providers will be requested to make a presentation to the sub-committee whereafter the recommendation will be done to the BoD.

What is clear at this stage is that a minimum number of households will need to support the project. The sub-committee would like to ask residents to please indicate their support through participation in a snap survey in answering the following question:

*Do you support in principle the installation of a fibre network (FTTH) to WB complex for improved internet access speed and other advantages?"*

*Please respond by whats app or sms to 082 9084890 or email to [wbcemms100@gmail.com](mailto:wbcemms100@gmail.com)*

**Yes**

**No**

***I dont know, would like more information.***

*No commitment is requested at this stage, we are just gathering information as part of the viability study.*

Your participation in the survey will be greatly appreciated.

### **DOGS**

It has been noticed that a number of dogs are roaming the streets of WB without their owners in site, and in some cases, threaten people they encounter.

Can all residents who have pets to please ensure that they are kept inside their premises and are only outside the premise on a leash and in the company of its owner, in accordance with the WB HOA Rules Section 2.2 included below for ease of reference:

*2.1 Residents may only keep dogs, cats and birds provided that these animals do not cause a disturbance or nuisance to other Residents;*

*2.2 Poultry, pigeons, aviaries, wild animals, rabbits or live stock may not be kept on the Estate or on Residents stands;*

2.3. *Dogs may not leave the Stand of their Owner/s except on a leash and must be controlled in a way as not to interfere with any birds, wildlife, pedestrians, or other domestic animals;*

2.2.4. *Pets must not be allowed to dirty or foul the Open Spaces. Residents are responsible for removing any excrement deposited by their pets on any Open Spaces or neighbouring lawns;*

2.2.5. *Owners of pets will be fully responsible for any damages caused to the Estate, Property of other residents or any injury to any other person or animal/s. Any costs incurred will be for the owners own account;*

2.6. *No ritual slaughtering of animals shall be permitted on the Estate;*

2.7. *Every pet must wear a collar with a tag indicating the name, telephone number and address of its owner. The WBHOA reserves the right to contact the local "SPCA" with regards to any stray or unidentifiable animal/s on the Estate;*

2.8. *Owners are not allowed to throw away their pets excrements onto any Open Space, Servitude or inside of the Waterkloof Ridge Nature Valley. Penalties may be imposed on offenders;*

2.9. *Any annoyance or aggravation by or complaint against any animal or pet of a Resident, must be dealt with directly with such resident and the parties concerned should settle the matter between themselves.*

### **WB Newsletter**

The WB newsletter is sent out quarterly and aims to enhance information sharing and the sense of community of all WB residents. In this regard residents are invited to submit items and articles for information sharing.

Residents and owners are also invited to place advertisements in the newsletter, which will carry a minimal cost. Sponsorships are also available. Contact the BoD Communications team (Anabel Vieira and Annelie Forbes) by email at [wocomms100@gmail.com](mailto:wocomms100@gmail.com).

### **Upcoming Events**

Easter is approaching fast and in order to celebrate the holidays, the following has been planned:

#### ***Bird Watching in the Nature Valley with an Expert***

A Saturday morning walk has been arranged to take place with a birding expert and all residents interested in birdwatching are invited to join.

Date: 9 April 2016

Time: 7h00

Duration: 2 h

Meeting at: The Cygnus street entrance to the Nature Valley.

Please bring a pair of binoculars, walking shoes, sun protection, a bird book and refreshments.

#### ***Fun and Games***

A treasure hunt for children under the age of 6, combined with face painting and games.

Date: 9 April 2016

Time: 10h00

Duration: 1.5 h



If you would like to attend these events please RSVP before 20 March 2016 by e-mail to [wocomms100@gmail.com](mailto:wocomms100@gmail.com). This is requested in order to do proper planning and make arrangements.